

AppSense Education provides the skills required for successful user environment management solutions



Delivery Method

Instructor led (ILT)

Course Duration

2 days

For pricing please contact your AppSense representative.

Further Information

For further information regarding AppSense courses and certifications, please visit: www.appsense.com/education

Course Objectives

By combining classroom training with scenario based hands-on exercises, students are empowered with the practical knowledge and skills needed to assure AppSense DataNow can be implemented to achieve maximum ROI, such as:

- Installation and deployment of AppSense DataNow Appliance
- Configuration of AppSense DataNow
- Client installation and configuration
- Advanced methodologies for AppSense DataNow

This course contains the subject matter to prepare candidates for the AppSense DataNow exam allowing students to work towards achieving the AppSense Certified Expert certification.

Course Overview

The AppSense DataNow 3.5 course is a comprehensive view at implementing AppSense DataNow. AppSense DataNow enables simple, secure access, sync and sharing of your enterprise files, no matter where they reside.

Audience

This course is intended for the following audiences:

- System Administrators
- Technical Teams with experience of AppSense DesktopNow
- Channel Partners and System Integrators with experience of AppSense DesktopNow

Prerequisites

- Performing administrative tasks associated with Microsoft Windows Clients, Microsoft Windows Servers, Microsoft Office and Microsoft SQL Server
- Attendance of the AppSense Professional 3.0 Course and/or passing the AppSense Professional 3.0 Exams is recommended but not required.

About AppSense

AppSense is the global leader in user environment management (UEM) with over 3,500 enterprise customers worldwide that have deployed to over 7.5 million desktops. AppSense DesktopNow and DataNow enable IT teams to deliver the ultimate user experience and productivity across physical and virtual desktops while optimizing security and reducing operational and infrastructure costs. The company is headquartered in Sunnyvale, CA with offices around the world.

COURSE AGENDA AND MODULES

Module 1: Introducing DataNow

- Managing User Data
- The Power of an Independent Storage Broker
- Flexible and Future-Proof

Module 2: Component Overview and Installation

- DataNow Component Overview
- DataNow Appliance Requirements
- Installing the DataNow Appliance
- Design Considerations

Module 3: Configuring DataNow

- Licensing
- Upgrades and Patching
- Configuring for DNS
- Configuring for Active Directory
- Configuring the Administrator
- Configuring Certificates
- Configuring Map Points
- Configuring Policies
- Link-Based Sharing
- Backup and Restore

Module 4: Client Installation and Configuration

- Deploying DataNow
- Client Interface
- Client Installation and Configuration
- Web Client

Module 5: Advanced Configuration

- Clustering
- Load Balancing
- Databases
- Certificates
- DSCP QoS Configuration
- Configuring SMTP
- Bandwidth Throttling
- Configuring Single Sign-on
- Windows File Sync

AppSense DataNow 3.5 Exam

APP-DTN-350



Exam Topics:

The AppSense DataNow Exam measures your level of knowledge and skill to install, configure, administer, troubleshoot and maintain AppSense DataNow. In order to pass the exam, candidates should be proficient with all aspect of installation, configuration and the administration of AppSense DataNow.

This exam is one of the four exams required to achieve the AppSense Certified Expert certification.

The exam is weighted as follows. 80% of the exam will be based on the content of the AppSense DataNow 3.5 course and 20% will be from real world experience as well as synergistic question around the content of the course. Questions are drawn from a large pool of questions, making it highly unlikely that the same questions or topic mix will appear in any given sitting. The percentages of questions asked for each product area are broken down as follows:

Exam	Weight
AppSense DataNow Exam APP-DTN-350	80% - Course Materials
Real World Experience	20%

Preparation

In preparing for the exams, candidates should attend the AppSense DataNow 3.5 course. 80% of the exam questions can be answered from the AppSense DataNow 3.5 Student Guide and Exercise Guide. Successful candidates will have:

- Participated in the course's lectures and discussions
- Performed and practiced the hands-on exercises
- Reviewed and studied the Student Guide and Exercise Guide

Benefits of becoming AppSense Certified

AppSense is the leading provider of user virtualization technology to enterprise organizations. Our pioneering desktop solutions are validated by leading vendors, such as Microsoft, Citrix, Cisco and VMware. Becoming an AppSense Certified Professional validates you have the knowledge and skill to administer, manage and maintain a DesktopNow solution to ensure a secure, tailored user experience across all platforms, improving your organization's user productivity and security while reducing operational and capital costs.

By meeting the standards of an AppSense technical certification program, you demonstrate that you are prepared to take on AppSense projects. AppSense values our growing community of certified IT professionals and offers exclusive benefits, such as access to participate in application beta programs, beta training courses and exams and official AppSense Certified logos.

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TESTED KNOWLEDGE AND SKILLS

Topic area	Required knowledge and skills
Installation	<ul style="list-style-type: none"> DataNow Component Overview DataNow Appliance Requirements Installing the DataNow Appliance Design Considerations
Configuring DataNow	<ul style="list-style-type: none"> Licensing Upgrades and Patching Configuring for DNS Configuring for Active Directory Configuring the Administrator Configuring Certificates Configuring Map Points Configuring Policies Link-Based Sharing Backup and Restore
Client Installation and Configuration	<ul style="list-style-type: none"> Deploying DataNow Client Interface Client Installation and Configuration Web Client
Advanced Configurations	<ul style="list-style-type: none"> Clustering Load Balancing Databases Certificates DSCP QoS Configuration Configuring SMTP Bandwidth Throttling Configuring Single Sign-on Windows File Sync