

AppSense Education provides the skills required for successful user environment management solutions



#### Delivery Method

Instructor led (ILT)

#### Course Duration

2 days

For pricing please contact your AppSense representative.

#### Further Information

For further information regarding AppSense courses and certifications, please visit: [www.appsense.com/education](http://www.appsense.com/education)

#### Course Objectives

By combining classroom training with scenario based hands-on exercises, students are empowered with the practical knowledge and skills needed to assure AppSense Best Practices can be implemented to achieve maximum ROI, such as:

- Best Practices around AppSense Management Center
- Best Practices around AppSense Environment Manager Policies and Personalization
- Best Practices around AppSense Application Manager
- Best Practices around AppSense Performance Manager

This course contains the subject matter to prepare candidates for the AppSense Best Practices exam allowing students to work towards achieving the AppSense Certified Expert certification.

#### Course Overview

The AppSense Best Practices 3.0 course is a comprehensive view at implementing AppSense Best Practice to maintain optimal User Virtualization solutions using AppSense DesktopNow.

#### Audience

This course is intended for the following audiences:

- System Administrators
- Technical Teams with AppSense DesktopNow experience
- Channel Partners and System Integrators with AppSense DesktopNow experience

#### Prerequisites

- Performing administrative tasks associated with Microsoft Windows Clients, Microsoft Windows Servers, Microsoft Office and Microsoft SQL Server
- Attendance of the AppSense Professional 3.0 Course and/or passing the AppSense Professional 3.0 Exams is highly recommended

#### Additional experience helpful

- Citrix XenApp / XenDesktop / Provisioning Server
- VMWare View / ThinApp

#### About AppSense

AppSense is the global leader in user environment management (UEM) with over 3,500 enterprise customers worldwide that have deployed to over 7.5 million desktops. AppSense DesktopNow and DataNow enable IT teams to deliver the ultimate user experience and productivity across physical and virtual desktops while optimizing security and reducing operational and infrastructure costs. The company is headquartered in Sunnyvale, CA with offices around the world.

#### COURSE AGENDA AND MODULES

##### Module 1: Installation

- Best Practices around installing and deploying DesktopNow.
- Design considerations, installation recommendations for each product in the suite.
- HA and DR
- Recommended exclusions

##### Module 2: AppSense Management Center Configuration

- Membership rules
- Security
- Licensing
- Deployment groups
- Auditing & poll periods
- Installation schedules
- Packages
- Failover servers

##### Module 3: Environment Manager Policy

- Environment Manager Configurations
- Triggers
- Nodes
- Conditions
- Actions
- Administration Best Practices

##### Module 4: Environment Manager Personalization

- Non-persistent profiles
- Application personalization
- Windows personalization
- Advanced settings

##### Module 5: Application Manager

- Application Manager Configuration
- Advanced settings
- Rules
- User Rights Management
- General recommendations

##### Module 6: Performance Manager

- Performance Manager Configuration
- Using the reset configuration templates
- General recommendations

# AppSense Best Practices 3.0 Exam

APP-BPT-300



## Exam Topics:

The AppSense Best Practices Exam measures your level of knowledge and skill to install, configure, administer, troubleshoot and maintain AppSense DesktopNow using AppSense Best Practices. In order to pass the exam, candidates should be proficient with all four products within DesktopNow: Environment Manager, Application Manager, Performance Manager and the AppSense Management Center.

This exam is one of the four exams required to achieve the AppSense Certified Expert certification.

The exam is weighted as follows. 80% of the exam will be based on the content of the Best Practices 3.0 course and 20% will be from real world experience as well as synergistic question around the content of the Best Practices 3.0 course. Questions are drawn from a large pool of questions, making it highly unlikely that the same questions or topic mix will appear in any given sitting. The percentages of questions asked for each product area are broken down as follows:

Exam	Weight
AppSense Best Practices Exam - APP-BPT-300	80% - Course Materials
Real World Experience	20%

## Preparation

In preparing for the exams, candidates should attend the AppSense Best Practices 3.0 course. 80% of the exam questions can be answered from the AppSense Best Practices 3.0 Student Guide and Exercise Guide. Successful candidates will have:

- Participated in the course's lectures and discussions
- Performed and practiced the hands-on exercises
- Reviewed and studied the Student Guide and Exercise Guide

## Benefits of becoming AppSense Certified

AppSense is the leading provider of user virtualization technology to enterprise organizations. Our pioneering desktop solutions are validated by leading vendors, such as Microsoft, Citrix, Cisco and VMware. Becoming an AppSense Certified Professional validates candidates have the knowledge and skill to administer, manage and maintain a DesktopNow solution to ensure a secure, tailored user experience across all platforms, improving your organization's user productivity and security while reducing operational and capital costs.

By meeting the standards of an AppSense technical certification program, you demonstrate that you are prepared to take on AppSense projects. AppSense values our growing community of certified IT professionals and offers exclusive benefits, such as access to participate in application beta programs, beta training courses and exams and official AppSense Certified logos.

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### TESTED KNOWLEDGE AND SKILLS

Topic area	Required knowledge and skills
Installation	Best Practices around installing and deploying DesktopNow. Design considerations, installation recommendations for each product in the suite. HA and DR Recommended exclusions
AppSense Management Center Configuration	Membership rules Security Licensing Deployment groups Auditing & poll periods Installation schedules Packages Failover servers.
Environment Manager Policy and Personalization	Environment Manager Configurations Triggers Nodes Conditions Actions Administration Best Practices Non-persistent profiles Application personalization Windows personalization Advanced settings
AppSense Application Manager	Application Manager Configuration Advanced settings Rules
AppSense Performance Manager	User Rights Management Performance Manager Configuration Reset configuration templates