

AppSense Education provides the skills required for successful management of applications



#### Delivery method

Instructor led (ILT)

#### Course duration

2 days

For pricing please contact your AppSense representative

#### Further Information

For further information regarding AppSense courses and certifications, please visit:

[www.appsense.com/education-certification](http://www.appsense.com/education-certification)

#### Course Objectives

By combining classroom training with scenario based hands-on exercises, students are empowered with the practical knowledge and skills needed to assure AppSense Application Manager can be implemented to achieve maximum ROI, such as:

- Configuration and general settings
- Application Access Control (AAC)
- Application Network Access Control (ANAC)
- Rights Discovery and User Rights Management (URM)

This course contains the subject matter to prepare candidates for the AppSense Application Manager exam allowing students to work towards achieving the AppSense Certified Professional certification.

#### Course Overview

The AppSense Application Manager 3.0 course is a comprehensive hands on course for the implementation of AppSense Application Manager.

#### Audience

This course is intended for the following audiences:

- System Administrators with no or minimal experience of AppSense Application Manager
- Technical Teams with no or minimal experience of AppSense Application Manager
- Channel Partners and System Integrators with no or minimal experience of AppSense Application Manager

#### Prerequisites

- Performing administrative tasks associated with Microsoft Windows Clients, Microsoft Windows Servers, Microsoft Office and Microsoft SQL Server

#### Additional experience helpful

- Citrix XenApp / XenDesktop / Provisioning Server
- VMWare View / ThinApp

#### About AppSense

AppSense is the leading provider of UEM solutions for the secure endpoint. AppSense user virtualization technology allows IT to secure and simplify workspace control at scale across physical, virtual and cloud-delivered desktops. AppSense solutions have been deployed by over 3,600 enterprises worldwide to 9 million endpoints. The company is headquartered in Sunnyvale, CA with offices around the world. For more information please visit [www.appsense.com](http://www.appsense.com).

#### COURSE AGENDA AND MODULES

##### Module 1: Introducing the AppSense Platform

- The Security Challenge
- AppSense DesktopNow
- IT Goals
- Fast and Consistent Access to Applications and Data
- Governance & Compliance While Reducing Costs

##### Module 2: DesktopNow Components and Installation

- Component Overview
- Management Center Function and Components
- Application Manager Components
- Enterprise Installation

##### Module 3: Package Deployment

- Management Center Infrastructure
- Installing the Client Communications Agent
- Deploying Application Agents from the Management Server
- Deploy Application Policy Configurations from the Management Server
- Additional Package Management
- Managing the Management Center
- Management Center Reporting and Package Deployment
- Management Center – Additional Information

##### Module 4: Application Manager AAC & ANAC

- Application Manager Overview
- General Functionality
- AM Components
- Application Access Control (AAC)
- Building the Configuration
- Trusted Ownership Vs Digital Signatures
- Application Network Access Control (ANAC)
- Default Configuration & General Settings
- Advanced Settings and Features

##### Module 5: AM Rights Discovery and User Rights Management (URM)

- URM Components
- Rights Discovery Mode
- URM Rule Elements

##### Module 6: Enterprise Administration

- High Availability
- Network Load Balancing
- Adding Management Servers
- Upgrading DesktopNow
- AppSense Suite Upgrades
- Disaster Recovery
- Tools
- APPENDIX

##### Module 7: Addendum

## AppSense Application Manager 3.0 Exam



### Exam topics:

The AppSense Application Manager Exam measures your level of knowledge and skill to install, configure, administer, troubleshoot and maintain AppSense Application Manager. In order to pass the exam, candidates should be proficient with AppSense Application Manager and the AppSense Management Center.

This exam is one of the four exams required to achieve the AppSense Certified Professional certification.

The exam is weighted as follows. 80% of the exam will be based on the content of the Application Manager 3.0 course and 20% will be from real world experience as well as synergistic question around the content of the Application Manager 3.0 course. Questions are drawn from a large pool of questions, making it highly unlikely that the same questions or topic mix will appear in any given sitting. The percentages of questions asked for each product area are broken down as follows:

### Preparation

In preparing for the exams, candidates should attend the AppSense Application Manager 3.0 course. 80% of the exam questions can be answered from the AppSense Application Manager 3.0 Student Guide and Exercise Guide. Successful candidates will have:

- Participated in the course's lectures and discussions
- Performed and practiced the hands-on exercises
- Reviewed and studied the Student Guide and Exercise Guide

Topic	Weight
AppSense Application Manager Exam - APP-APP-300	80% - Course Materials
Real World Experience	20%

### Benefits of becoming AppSense Certified

AppSense is the leading provider of user virtualization technology to enterprise organizations. Our pioneering desktop solutions are validated by leading vendors, such as Microsoft, Citrix, Cisco and VMware. Becoming an AppSense Certified Professional validates you have the knowledge and skill to administer, manage and maintain a DesktopNow solution to ensure a secure, tailored user experience across all platforms, improving your organization's user productivity and security while reducing operational and capital costs.

By meeting the standards of an AppSense technical certification program, you demonstrate that you are prepared to take on AppSense projects. AppSense values our growing community of certified IT professionals and offers exclusive benefits, such as access to participate in application beta programs, beta training courses and exams and official AppSense Certified logos.

### TESTED KNOWLEDGE AND SKILLS

Topic area	Required knowledge and skills
Installation	Installing and deploying Application Manager. Design considerations, installation recommendations for Application Manager. HA and DR Recommended exclusions
AppSense Management Center Configuration	Membership rules Security Licensing Deployment groups Auditing & poll periods Installation schedules Packages Failover servers.
AppSense Application Manager	Fast and Consistent Access to Applications and Data Components Management Center Function and Components Application Manager Components Management Center Infrastructure Installing the Client Communications Agent Deploying Application Agents from the Management Server Deploy Application Policy Configurations from the Management Server Managing the Management Center Management Center Reporting and Package Deployment General Functionality Application Access Control (AAC) Trusted Ownership Vs Digital Signatures Application Network Access Control (ANAC) URM Components Rights Discovery Mode URM Rule Elements