

# Ivanti Product Certification Program

## Certification provides results for both you and your company

Are you interested in increasing productivity, mastering the Ivanti software, better job performance, or faster troubleshooting? If you are, then product certification might help you do just that!



## Advantages of Certification

Obtaining the level of product certification with Ivanti products means you have increased your value amongst those who rely on our products to manage many aspects of their organization. Product certification offers users of Ivanti products, many advantages from both a job and a career perspective.

- **New and Current Technologies**  
It's a great way to learn new skills and stay on top of new product updates.
- **Motivation**  
It encourages users to engage in formal product training.
- **Self-sufficiency**  
It promotes more complete product knowledge and drives down the need to call Support.
- **Credibility**  
It helps to validate that users of Ivanti products have reach a minimum level of knowledge necessary to achieve proficiency.
- **Job Placement**  
Your chances of getting hired into an IT role by an organization using Ivanti products increases.
- **Having an Advantage**  
Holding an Ivanti certification can give you an edge over your peers and colleagues.
- **Peace of Mind for the Employer**  
Certification helps to provide your employer with the peace of mind that you have met the requirements and have an adequate level of knowledge around the Ivanti products.

- **Job Retention**

In a volatile market, certification can mean the difference between keeping your job and being given the opportunity to look for a new one.

## Product Certification Details

Ivanti provides the opportunity to become certified on several of our major products and provides a variety of flexible online and classroom training courses to help them prepare for the exam.

The following product certifications are currently available:

- Certified Endpoint Manager 2017 Administrator (English/German)
- Certified Service Desk 2017 Administrator (English/German)
- Certified Service Manager 2017 Administrator (English/German)
- Certified User Workspace Manager 10 Administrator (English)
- Certified Application Control 10 Administrator (English)

Certifications coming soon...

- Certified Identity Director 10 Administrator

## How Do I Get Certified?

Product certification can be achieved by passing a certification exam. Exams are available for purchase at <https://globalacademy.ivanti.com/store>, and are also provided as part of a Global Academy subscription at no additional charge. Each exam can be taken using the following guidelines:

### Duration

Each individual taking an exam online, will be allowed 80 minutes to complete it.

### Questions

Each exam will ask approximately 75 questions which are randomly selected from a question pool. No two exams will be the same.

### Passing Score

A score of 80% must be achieved to pass each exam

### Certificate

Each test taker who passes an exam, will automatically receive a certificate validating them as a certified administrator for that product.